



INCREASED COLLABORATION BENEFITS WITH OFFICE 365

ABOUT THE ORGANIZATION

Theseus Rehabilitation Center provides high quality health and nursing services for people facing health or functionality issues. Whether in or out-patients, Theseus has the infrastructure and the scientific knowledge to receive all the diseases of the nervous, skeletal, muscular, circulatory and respiratory systems. Theseus aims at restoring the quality of life of its patients in a safe and pleasant environment, with the expertise and prestige given both from its scientific team, consisting of experienced and reputable partners, as well as from the modern facilities and equipment that the Center provides.

ORIGINAL CHALLENGE

Theseus had been using WebFaction for e-mail hosting. It seemed though that users experienced issues working with POP3 - both in the office and remotely. Many e-mails would go missing or not sent at all and time spent resending e-mails decreased productivity. POP3 also created mass amounts of duplicate e-mails, which only bloated user inboxes. Moreover, Theseus' team needed a modern and stable e-mailing solution that could be easily accessed from anywhere. It was time to consider moving to Office 365 solution, the best available option to meet Theseus e-mail communication needs, ideal for remote connectivity, offering the ability to efficiently access e-mails with Active Sync.

WHY ALGOSYSTEMS

Theseus was in search of an experienced Microsoft Gold partner, with certified personnel, able to successfully support Microsoft cloud technology. Algosystems, a Microsoft Gold partner, helped Theseus to successfully migrate to Office 365 using best practices and extended knowledgebase.

THE DEPLOYMENT

Algosystems used IMAP process to migrate 25 Theseus team POP3 accounts. The migration process lasted for a weekend and it started with creating a connection with Web Faction to transfer all e-mails to Office365 Exchange OnLine. Following, in collaboration with Theseus' IT Department, all important data (usernames and passwords) were collected, to create a CSV file, needed for the migration process. Finally, Algosystems changed the mail flow to send all e-mails directly to Theseus' new mailbox in Office 365.

RESULTS

Adopting Office 365, Theseus' team members gained a messaging and collaboration platform that's all-inclusive and intuitive. Now all users have fully synced calendars and contacts to all business & personal devices. Amongst other benefits, Theseus' team enjoy bigger mailboxes, a global address list, shared mailboxes among a group of users accessing the same views & interface, while Push mail feature ensures mails coming in are immediately sent to all connected nodes. The team now enjoys improved collaboration benefits and increased productivity throughout the organization.

