

NEXT GENERATION MOBILITY AND COLLABORATION WITH OFFICE 365

ABOUT THE ORGANIZATION

MediaStrom is a 100% Greek company with more than half a century of expertise and "affection" for sleep products such as mattresses, beds, pillows. The company owns a state of the art factory, one of the most advanced in the world, with pioneer mechanical equipment and R&D laboratory, ensuring the delivery of innovative and durable products of high quality. MediaStrom is located throughout Greece with more than 100 retail stores and a network of hundreds of dedicated partners.

ORIGINAL CHALLENGE

Initially, Mediastrom was using CommuniGate Pro as an e-mail solution. It was supporting 300 users. However, increased requirements for more feature-rich collaboration services and mobility features could not be provided from the CommuniGate Pro platform. It was time to consider moving to a more familiar and feature-rich platform. Microsoft Office 365 was the choice of excellence. Through the delivery of new communication services, MediaStrom could minimize disruptions and better manage its growth efforts. Microsoft cloud services could offer Mediastrom that flexibility.

WHY ALGOSYSTEMS

Algosystems possessed the know-how, the certifications and the expertise to implement this project. Algosystems' team had successfully implemented various similar deployments and their responsiveness, accessibility, collaborative work and ability to handle sensitive and confidential information were important priorities for Mediastrom.

THE DEPLOYMENT

The company migrated approximately 300 mailboxes from CommuniGate Pro to Microsoft Exchange Online, gaining a flexible subscription to e-mail services hosted in Microsoft data centers. Employees can now use the familiar Microsoft Outlook messaging client or take advantage of browser-based access to e-mail using Microsoft Outlook Web Access. Employees can also use mobile devices such as Android & iOS devices that are compatible with Microsoft Exchange ActiveSync technology to manage their e-mail and calendars. With IMAP migration process, migrations lasted for about 5 weekends and more than 300 accounts were migrated to the new platform, without disruption, using both mobile and desktop devices. Using IMAP migration plan, Algosystems achieved a fast enterprise e-mail migration process.

THE RESULTS

With the transition from CommunigatePro to Office 365, MediaStrom now enjoys collaboration benefits through a more secure, modern and fast changing environment:

- Exchange Active Sync connectivity for mobile devices
- Security and Anti Virus & Spam services
- Enhanced OWA (web mail)
- reduced costs for upgrading from older Outlook versions
- central control of 365 administration from Admin Portal

