



Work better together - Work from anywhere Work with confidence

Office 365, a cloud-based subscription service, brings together the best tools for the way people work today. By combining best-in-class apps with powerful cloud services, Office 365 lets anyone create and collaborate anywhere on any device.

Algosystems, an experienced Microsoft Gold partner, owns the know-how, the relevant certifications and the expertise to successfully support you with Microsoft Office 365 cloud technology.

Work anywhere, anytime, on any device. Office 365 is ready when you are.

Microsoft and Algosystems **Office 365 Case Studies**

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INCREASED COLLABORATION BENEFITS WITH OFFICE 365

ABOUT THE ORGANIZATION

Theseus Rehabilitation Center provides high quality health and nursing services for people facing health or functionality issues. Whether in or out-patients, Theseus has the infrastructure and the scientific knowledge to receive all the diseases of the nervous, skeletal, muscular, circulatory and respiratory systems. Theseus aims at restoring the quality of life of its patients in a safe and pleasant environment, with the expertise and prestige given both from its scientific team, consisting of experienced and reputable partners, as well as from the modern facilities and equipment that the Center provides.

ORIGINAL CHALLENGE

Theseus had been using WebFaction for e-mail hosting. It seemed though that users experienced issues working with POP3 - both in the office and remotely. Many e-mails would go missing or not sent at all and time spent resending e-mails decreased productivity. POP3 also created mass amounts of duplicate e-mails, which only bloated user inboxes. Moreover, Theseus' team needed a modern and stable e-mailing solution that could be easily accessed from anywhere. It was time to consider moving to Office 365 solution, the best available option to meet Theseus e-mail communication needs, ideal for remote connectivity, offering the ability to efficiently access e-mails with Active Sync.

WHY ALGOSYSTEMS

Theseus was in search of an experienced Microsoft Gold partner, with certified personnel, able to successfully support Microsoft cloud technology. Algosystems, a Microsoft Gold partner, helped Theseus to successfully migrate to Office 365 using best practices and extended knowledgebase.

THE DEPLOYMENT

Algosystems used IMAP process to migrate 25 Theseus team POP3 accounts. The migration process lasted for a weekend and it started with creating a connection with Web Faction to transfer all e-mails to Office365 Exchange OnLine. Following, in collaboration with Theseus' IT Department, all important data (usernames and passwords) were collected, to create a CSV file, needed for the migration process. Finally, Algosystems changed the mail flow to send all e-mails directly to Theseus' new mailbox in Office 365.

RESULTS

Adopting Office 365, Theseus' team members gained a messaging and collaboration platform that's all-inclusive and intuitive. Now all users have fully synced calendars and contacts to all business & personal devices. Amongst other benefits, Theseus' team enjoy bigger mailboxes, a global address list, shared mailboxes among a group of users accessing the same views & interface, while Push mail feature ensures mails coming in are immediately sent to all connected nodes. The team now enjoys improved collaboration benefits and increased productivity throughout the organization.

AVIS

OFFICE 365 FOR A SINGLE, SECURE CLOUD COLLABORATION SOLUTION

ABOUT THE ORGANISATION

Avis (OLYMPIC Commercial & Tourist Enterprises S.A.), the largest car rental company, operates in Greece since 1960 and is active globally in 160 countries through more than 5,450 rental stations, serving more than 6 million customers annually. With a wide network of more than 80 car rental stations and a fleet of 31.000 vehicles, Avis holds a leading position in the Greek market, responding to the car rental needs for Rent a Car and Leasing services, while specializing in used car sales and van rental.

ORIGINAL CHALLENGE

Avis, began its search for new communication and collaboration tools with one decision already made: this would be the beginning of the company's journey to the cloud. The company's COO who leads the IT Department among the others realized that his team should spend less time building more robust infrastructure to host new business productivity solutions. In previous e-mail projects, 60 percent of IT team's time was devoted to working on infrastructure. But with cloud-based services, Avis could concentrate on business change management. They wouldn't have to worry about setting up hardware, enabling Algosystems to deliver cloud technology benefits, quickly and at reduced costs.

WHY ALGOSYSTEMS

Algosystems is Avis' trusted advisor for many years. Our longtime co-operation is based on Algosystems' experience and capacity as a Microsoft Gold partner, having followed the Microsoft ExchangeOnLine technology from its first steps (BPOS).

THE DEPLOYMENT

The purpose of the deployment, is to migrate user mailboxes from a source e-mail system to Office 365. Algosystems followed the staged migration procedure for the reasons below:

- Source e-mail system is Microsoft Exchange Server 2003 or Microsoft Exchange Server 2007
- There are more than 500 mailboxes

Algosystems synchronized accounts between Avis' on-premises Active Directory domain and Office 365 using Microsoft's recommended tools. The primary domain name to the online environment used for Avis' on-premises Exchange organization, was verified. After that, Algosystems created the Exchange Online mailbox and configured the mail forwarding procedure for each user. The next step was to ensure that every e-mail received in the on-premises mailbox was forwarded as a copy to ExchangeOnLine, by the on-premises Exchange server. When all mailboxes in the on-premises organization were migrated to Office 365, Algosystems then changed the MX records for any on-premises domains, to Microsoft Office 365. Algosystems verified that all e-mails are routed directly to the Office 365 mailboxes and that the migration was completed. Therefore, there was no longer needed to maintain Avis on-premises e-mail service. Today, AVIS is fully functional in the Microsoft OnLine environment.

RESULTS

Avis has fully migrated to and adopted Office 365 - beginning the company's gradual transition to the cloud. Now, the company continues to enjoy added benefits, including:

- Streamlining and consolidating all e-mail and scheduling into a single secure solution
- Standardizing Office suite versions and eliminating the burden of manually upgrading
- Improving collaboration throughout the organization
- Migrating to Office 365 with minimal impact to the business



NEXT GENERATION MOBILITY AND COLLABORATION WITH OFFICE 365

ABOUT THE ORGANIZATION

MediaStrom is a 100% Greek company with more than half a century of expertise and "affection" for sleep products such as mattresses, beds, pillows. The company owns a state of the art factory, one of the most advanced in the world, with pioneer mechanical equipment and R&D laboratory, ensuring the delivery of innovative and durable products of high quality. MediaStrom is located throughout Greece with more than 100 retail stores and a network of hundreds of dedicated partners.

ORIGINAL CHALLENGE

Initially, Mediastrom was using CommuniGate Pro as an e-mail solution. It was supporting 300 users. However, increased requirements for more feature-rich collaboration services and mobility features could not be provided from the CommuniGate Pro platform. It was time to consider moving to a more familiar and feature-rich platform. Microsoft Office 365 was the choice of excellence. Through the delivery of new communication services, MediaStrom could minimize disruptions and better manage its growth efforts. Microsoft cloud services could offer Mediastrom that flexibility.

WHY ALGOSYSTEMS

Algosystems possessed the know-how, the certifications and the expertise to implement this project. Algosystems' team had successfully implemented various similar deployments and their responsiveness, accessibility, collaborative work and ability to handle sensitive and confidential information were important priorities for Mediastrom.

THE DEPLOYMENT

The company migrated approximately 300 mailboxes from CommuniGate Pro to Microsoft Exchange Online, gaining a flexible subscription to e-mail services hosted in Microsoft data centers. Employees can now use the familiar Microsoft Outlook messaging client or take advantage of browser-based access to e-mail using Microsoft Outlook Web Access. Employees can also use mobile devices such as Android & iOS devices that are compatible with Microsoft Exchange ActiveSync technology to manage their e-mail and calendars. With IMAP migration process, migrations lasted for about 5 weekends and more than 300 accounts were migrated to the new platform, without disruption, using both mobile and desktop devices. Using IMAP migration plan, Algosystems achieved a fast enterprise e-mail migration process.

THE RESULTS

With the transition from CommuniGatePro to Office 365, MediaStrom now enjoys collaboration benefits through a more secure, modern and fast changing environment:

- Exchange Active Sync connectivity for mobile devices
- Security and Anti Virus & Spam services
- Enhanced OWA (web mail)
- reduced costs for upgrading from older Outlook versions
- central control of 365 administration from Admin Portal

